# 1 1 1 Heating replacement in apartment buildings/multi-family houses (MFH) 1 1 of private, non-institutional owners **Results and recommendations** 1. February 2024: Workshop «Energy-efficient buildings: accelerating the transition» Amadea Tschannen (project team: Meta Lehmann, Zora Föhn, Stefan Rieder)

#### Content

- 1. Starting point
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- 3. Conclusion and recommendations

#### **1.1 Starting point and objectives of the project**

#### Starting point

- Slow(er) switch to renewable energy sources when replacing heating systems, especially in apartment buildings/multi-family houses (MFH)
- 49% of rental apartments in private ownership<sup>\*</sup>. Assumption: MFH has an average of seven residential units = approx. 157,000 MFH owned by private, non-institutional owners

#### Objectives

- Identify factors that could specifically hinder or promote the transition in MFH owned by noninstitutional owners.
- Determine the potential of advice on heating replacement in the "bank consultation" window of opportunity (purchase of an MFH, inheritance, retirement or renewing/extending mortgages).
- Focus of survey II (fallback option): Impulse consultation «erneuerbar heizen», financial incentives and challenges in implementation.

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#### **1.2 Main elements of the study**



#### 2.1 Key findings from survey I in spring 2021



#### Choice of energy source for heating replacement 2021

Development of heating system replacement over time



- Status 2021: Switch to "renewables" for heating replacements on the rise yet a third still planned to replace their heating with fossil fuels in 2021
- *Note since spring 2023:* in 22 cantons, fossil heating may no longer be replaced 1:1 by law.

### 2.1 Key findings from survey I in spring 2021: influencing factors

Main influencing factors for system change fossil-renewable:

- ecological considerations (82%)
- investment costs (62%)

Main influencing factors for system change fossil-fossil:

- investment costs (68%)
- unfavorable conditions (55%)



#### 2.2 Key findings from survey II in spring 2023: impulse consultation

Effect of the consultation



Convinced of another system

Did not bring the hoped-for clarification

Don't know

- Impulse consulting supports MFH owners who have already considered switching to renewables.
- Recommendations by the impulse consultant are very important for 2/3 of the decisions.

#### 2.2 Key findings from survey II in spring 2023: financial incentives

- Funding on heating accelerated the switch to renewable energy sources when replacing heating systems (30%).
- Tax deductions lead to more extensive investments for energy-related improvements to the building envelope (30%).



among people where the incentives did not result in earlier or more comprehensive investments.

Made earlier and scope increased Don't know

#### 2.2 Key findings from survey II in spring 2023: implementation challenges



No special challenges/obstacles stand out.

- Share of total respondents
- Effort required for clarification, coordination and bureaucracy represents a challenge.
- 40% of respondents found the workload needed to apply for funding to be (quite) large.

#### **3. Conclusion**

Research project generated new findings on private, non-institutional MFH owners, e.g.:

 A large proportion of MFH owner-occupiers want to avoid changing tenants and therefore refrain from passing on the additional costs of replacing heating systems to the tenants.

The impulse consultation "erneuerbar heizen" is a low-threshold offer that supports property owners willing to make the switch.

Banks still need to build up their knowledge to create an effective "bank consultation" window of opportunity.





#### **1 Impulse consultation** (*public sector*)

- Continue with easily accessible impulse consultation for MFH.
- Objective: Increasingly reach those with low awareness via multipliers (e.g. homeowner associations, banks, municipalities, installation companies, tax advisors, administrative associations, building insurance companies, etc.).

## 5 Establish basics for MFH owners (researchers)

Expand knowledge on non-institutional MFH owners, particularly on challenges or psychological barriers at the landlord/tenant interface, financial possibilities, priorities, etc.

#### 2 Cooperation along the value chain

(public sector and service providers)

- Public sector maintains a pool of cooperation partners/multipliers and provides them with information for MFH owners.
- Service providers refere to each other.



**3 Banks as intermediary** (public sector and banks)

- Support knowledge building at banks on energy efficiency and renewable energies.
- Testing of tandem energy/bank consultantions, or energy consultation in branches, etc.

#### 4 Support during administration and implementation (public sector and homeowner associations)

- Creation of leaflet for the exact calculation of the transferable costs, e.g. by associations.
- Test a follow-up consultation (after impulse consultation): Communication with tenants, tenant law.
- Financial support when supervising implementation.

#### INTERFACE

#### Questions

