## Operational optimisation measures for companies: Mobility





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## Targeted promotion of cycling strengthens the health of employees in your company

Physical activity stimulates blood circulation – so it also leads to improved productivity. Employees who cycle to work are doing something good for their health – and they are reducing the energy consumption triggered by the company.

#### Action

Targeted promotion of cycling boosts performance and promotes employees' health.

#### What to do

- For example: on your intranet, assemble all the bike promotion information, offers and activities available from your company or in your immediate vicinity (e.g. bike-sharing services).
- Establish your employees' requirements for bike infrastructure. Conduct a short survey for this purpose (see overleaf).
- When you evaluate the survey, focus on the concerns of employees who are positively disposed to cycling.
- Analyse why cycles are not used to travel to and from work, and what is needed for this to change.
- On this basis, develop measures that will deliver the greatest benefits for your company and your employees. These could include
  - · covered bike parking places
  - · charging facilities for e-bikes
  - $\cdot$  changing areas
  - · cloakroom/changing room lockers
  - shower facilities
  - · joint after-work repair course
  - · participation in the "bike to work" campaign
- Involve your employees in evaluating the measures, and implement them in your company.



#### Costs - effort

- Depending on the size of your company, the survey and evaluation will result in one to two days' work.
- There are also the costs of
  - implementing infrastructure measures (such as purchasing and installing bike stands)
  - promotional and team-building activities (such as a flat-rate bike contribution, or a contribution to a bike-sharing subscription)
- You may possibly need fewer staff parking spaces in the medium term, which can result in cost savings.

#### Please note!

 It is often not possible or sensible to implement all the actions at the same time. In this case, start out with a project that you expect to meet with high acceptance. Collect initial experiences, and then put the next steps into practice gradually. The goal is also for you to create an enthusiastic biking community among your employees by making your contribution to sustainability.



## Additional explanations

#### **Employee survey**

A short employee survey is an important basis for a bike promotion project that is precisely tailored to the needs of the employees in your company. If you know the actual requirements and the potential, you will save costs and time when you implement measures to promote cycling. For example, this will prevent you providing showers that are then never used.

In companies with up to 20 employees, a printed questionnaire that you evaluate manually is suitable for the survey. In larger companies, it is worth using an online tool to conduct the survey. You can find various solutions for this on the internet – some are free whereas others require payment, but these usually offer more possibilities for evaluating the data.

SwissEnergy offers you a model questionnaire for your employee survey; it takes little effort to adapt it to your requirements.

> Model questionnaire Promoting cycling for employees



#### Cycling promotes health

There are many ways of reducing stress. Endurance sports – and cycling in particular – have proven to be particularly effective for this purpose. Uniform cyclical movements have a calming and relaxing effect on people. Cycling also strengthens the muscles in the legs, back and neck, so it can prevent painful tension caused by long periods spent sitting behind an office desk. Healthy employees will thank you by reducing their absences.

#### Motivation and communication

There are many good options for you to promote cycling in your company. Here are two examples as suggestions:

- bike to work: "bike to work", a nationwide campaign run by Pro Velo Switzerland, promotes your employees' team spirit and fitness as well as helping to encourage sustainable mobility behaviour. "bike to work" takes place in May and June each year. Around 80'000 cyclists from 2800 companies and organisations pedal to work every day. They record how many kilometres they cover in a "Challenge Calendar" which they use to enter a grand prize draw. The company pays the moderate participation fee for the project, which is based on the number of employees.
- Company outing by bike: it doesn't always have to be a cruise on Lake Lucerne! E-bikes open up options for new types of team-building that motivate the whole workforce to get involved in sport. For example: an excursion along a pretty lake or river that could be combined with cultural and culinary experiences. And who knows? Maybe one or more of your employees will get a taste for cycling and use their bike for the journey to and from work in future.

#### Additional information

- Mobility management in companies, SwissEnergy
- Bike to work, Study by the University of Lausanne
- Funding contributions for mobility projects in companies

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# A good environment for mobility boosts employee satisfaction

With a mobility concept, you lay the foundation for the increased use of public and non-motorised transport by commuters. This reduces both your mobility costs and your company's environmental footprint.

#### Action

An analysis of commuter behaviour and your company's mobility environment serves as the basis for making decisions regarding employeefriendly mobility that saves resources.

#### **Benefits**

Employees who travel to work using public transport, on their bikes or by foot reduce the number of parking spaces your company needs. Commuting by train also results in much greater productivity than driving a car.

#### What to do

#### Step 1: Preparation

- What aspects of the analysis are you able and willing to take care of yourself, and what do you need support with?
- If necessary, you can engage a mobility consultant to help with step 2 and/or the implementation.

#### Step 2: Analyses

- Analyse your company's mobility environment.
- Carry out a commuter route analysis by surveying your employees (see page 2).
- Have the consultant draw up a mobility concept that includes a list of measures, or come up with suitable measures yourself.

#### Step 3: Implementation

 Implement the mobility measures that are suited to your company.



#### Costs and workload

- You will need two to four person days of internal capacity for the analyses.
- You may also need to pay for external mobility consultancy services, which can cost anything from CHF 2000 to CHF 10'000 depending on the size of your company and the services you need.

#### Please note

While a mobility concept is an important thing to have, it doesn't do much by itself. It's only when the measures recommended as part of the mobility concept to improve the use of public and nonmotorised transport are implemented that the proportion of motorised personal transport, and the company's environmental footprint (CO<sub>2</sub> emissions) and mobility costs, will fall.



### Additional explanations

#### Where can I find a consultant?

The website of <u>Mobility Management Suisse</u> (<u>MMS</u>) provides a list of specialist consultants.

#### Analysis of the mobility environment

Evaluate the quality of the public transport, vehicle sharing and non-motorised transport facilities in the area where your company is based. Important factors include

- The nearest public transport stops
- The number and frequency of public transport lines
- Hours of operation
- Non-motorised transport facilities (PubliBike, electric scooter sharing, etc.).

#### Employee survey

Conducting a survey of your employees is essential in order to ensure that any mobility measures are suited to your company. You find out how your employees commute and for how long, what means of transport they use, what requirements they have, and what action is urgently required.

In companies with up to 20 employees, this can be done using a printed questionnaire that you evaluate manually. Bigger companies are better off using an online tool for the survey. You can find various solutions for this on the internet. Some are free, and while others require payment, these usually offer more possibilities for evaluating the data.

SwissEnergy offers a model questionnaire that can easily be tailored to your requirements.

Model questionnaire Employee mobility behaviour



#### Mobility concept with list of measures

The employee survey serves as the basis for analysing commuter journeys, which gives you an exact overview of travel times and emissions. Together with the evaluation of the mobility environment, this can be used to develop concrete measures aimed at improving your employees' commutes that are tailored to your company. These could include

- Promoting carpooling
- Bike sharing facilities between the station and the place of work
- Shuttle buses during peak times for locations with poor public transport connections
- A dedicated night taxi service for shift workers and employees working late
- Flexible working arrangements to allow employees to avoid peak times
- Incentives for employees to use public transport (taster passes, discounted passes, etc.)
- Working with the transport network to offer additional discounts (e.g. Jobtickets)

The mobility concept should describe every measure in detail, including

- A definition of the goals (concrete, measurable)
- The implementation and incorporation into the mobility environment
- The potential available (benefit to employees, reduction of mobility costs and emissions, etc.)
- The initial expense and recurring costs
- The time required for implementation

Waste no time getting started with the first measures in order to signal your commitment to environmentally conscious mobility.

#### Additional information

- <u>Mobility management in companies</u>, SwissEnergy
- Mobility Management Suisse (MMS)

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